

# AMS

## CLIENT ACCIDENT PROCEDURES

WORKERS' COMP. DEPARTMENT

14160 Dallas Parkway, Suite 500

Dallas, Texas 75254

PHONE (972) 404-1615

(800) 728-0623

FAX (972) 404-4450

1. If the injury is not serious, call the Workers' Comp. Department at AMS first. They can assist in directing to the proper medical facility. An AMS representative will attempt to call the provider prior to treatment being rendered. This will avoid delay in treatment and assure proper billing.

**DO NOT GO TO VOICE-MAIL WHEN REPORTING NEW INJURIES  
DIAL 0 AND HAVE THE OPERATOR ANNOUNCE OVER THE INTERCOM THAT A  
"NEW INJURY" IS HOLDING**

2. If it is an emergency situation that requires an ambulance or immediate transport, take care of the employee first, then immediately report the claim to the WC Department. You need to let the medical provider know that a drug test is required.
3. If it is a weekend or after business hours, take the injured worker to the nearest medical facility. Ensure that the provider will conduct a 10-panel drug test. Report the claim to AMS on the next business day.
4. Be certain that in all cases the medical provider understands that the patient is an AMS employee, and that we require a drug screen for all accidents. Also the medical provider needs to be aware that we are able to accommodate any light duty restrictions.
5. **THE EMPLOYEES INJURY / INCIDENT REPORT NEEDS TO BE COMPLETED AND SIGNED BY THE EMPLOYEE.** We need a Supervisor and Witness Report on each incident. If no witness, please indicate so on the Witness Report. Forms are required on all injuries to be faxed to AMS within 24 hours after an injury.
6. If an employee is released to duty with restrictions, these restrictions must be followed. If an employee is released to work and then at a later time is taken off work status from a medical provider you need to immediately contact AMS Workers' Compensation Department to notify us of this disability.

**WE MUST GET A FAX OF THE EMPLOYEES WORK STATUS  
IMMEDIATELY AFTER HIS FIRST VISIT TO ASSURE THAT THEIR  
DISABILITY PAY STARTS ON TIME. THE LACK OF A STATUS REPORT  
FROM THE DOCTOR IS THE MOST COMMON REASON FOR DELAY.**

**WE DO NOT APPROVE TREATMENT UNLESS WE HAVE HEARD FROM  
SOMEONE IN A SUPERVISORY CAPACITY AT YOUR LOCATION THAT  
THERE HAS BEEN A JOB RELATED INJURY.**

**Please help us help you. These procedures have repeatedly proven to help us  
protect you and us from frivolous litigation.**

**AMS STAFF LEASING**  
**SUPERVISOR'S REPORT OF ACCIDENT**  
**COMPLETE ALL BLANKS**

Date of this report \_\_\_\_\_ Date & Time of injury \_\_\_\_\_  
Name of injured worker \_\_\_\_\_ SS# \_\_\_\_\_  
Date of hire \_\_\_\_\_ Date employee reported incident \_\_\_\_\_  
Employee occupation \_\_\_\_\_ Hire date \_\_\_\_\_ Time of incident \_\_\_\_\_  
Person employee reported incident to: \_\_\_\_\_  
Client where incident occurred \_\_\_\_\_  
Address where incident occurred \_\_\_\_\_  
Has employee lost time from work? (If yes, give dates of lost time and if employee has returned to work) \_

Describe the incident in detail (how, why, where, what) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is a third party (another company or individual) responsible for this incident? If yes, please detail \_\_\_\_\_  
\_\_\_\_\_

Type of injury (cut, sprain, bruise, fracture, etc.) \_\_\_\_\_  
Which part of body injured (be specific) \_\_\_\_\_  
Are there any safety issues that contributed to this injury? If so, please detail: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

List all witnesses to this incident: \_\_\_\_\_  
\_\_\_\_\_

Name of Medical facility where employee taken \_\_\_\_\_  
Phone # and address of medical provider \_\_\_\_\_  
\_\_\_\_\_

Do you know, or have you heard, any information regarding this incident that AMS should know? \_\_\_\_\_  
\_\_\_\_\_

Supervisor or Foreman completing this report: \_\_\_\_\_  
Signature \_\_\_\_\_  
Print name and phone #

**REPORT DUE WITHIN 24 HOURS OF ACCIDENT!!!!!!!!!!**

\*Please ensure that employee incident report and witness statement report are completed  
Fax all completed forms to 972-404-4450

**AMS STAFF LEASING**  
**WITNESS STATEMENT**  
**COMPLETE ALL BLANKS**

Name of Witness \_\_\_\_\_ Date of this report \_\_\_\_\_  
Employed by \_\_\_\_\_

Name of injured worker \_\_\_\_\_  
Date & Time of injury \_\_\_\_\_  
Client where incident occurred \_\_\_\_\_  
Address where incident occurred \_\_\_\_\_

Are you related to the injured worker? \_\_\_\_\_  
How long have you known the injured worker? \_\_\_\_\_

**DID you actually see the incident?** \_\_\_\_\_  
Explain, in detail, what you saw or know regarding this incident: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

List names of any other persons who may have information regarding this incident: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is there any other information that you know that would assist in providing a fair  
evaluation of this incident? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Print name \_\_\_\_\_ Signature \_\_\_\_\_  
Phone #: \_\_\_\_\_

**Fax completed report to 972-404-4450**

**AMS STAFF LEASING**  
**EMPLOYEE INCIDENT REPORT**  
**COMPLETE ALL BLANKS**

Date & Time of injury \_\_\_\_\_

Name of injured worker \_\_\_\_\_ SS# \_\_\_\_\_

Address \_\_\_\_\_ Home Phone \_\_\_\_\_

Date of Birth \_\_\_\_\_ Martial Status \_\_\_\_\_ #Dependents \_\_\_\_\_

Date of hire \_\_\_\_\_ Weekly wages \_\_\_\_\_

Injury reported to: \_\_\_\_\_ Date injury reported \_\_\_\_\_

Client where incident occurred \_\_\_\_\_

Address where incident occurred \_\_\_\_\_

Where you taken off work status from your doctor \_\_\_\_\_

Describe the incident in detail (how, why, where, what) \_\_\_\_\_

\_\_\_\_\_

Type of injury (cut, sprain, bruise, fracture, etc.) \_\_\_\_\_

Which part of body injured (be specific) \_\_\_\_\_

Are there any safety issues that contributed to this injury? If so, please detail: \_\_\_\_\_

\_\_\_\_\_

List all witnesses to this incident: \_\_\_\_\_

\_\_\_\_\_

List all prior injuries sustained at work and outside of work in the last 10 years that required medical attention (list body parts and dates): \_\_\_\_\_

\_\_\_\_\_

I, employee, the undersigned, certify that the above is a true and correct statement of fact and that I made such statements of my own free will. I understand that any payments to me or anyone else for expenses in connection with my accident and resulting injury is not an admission of liability on the part of AMS. I authorize full access to copies of medical records, radiology reports, drug/alcohol screenings, and documents of any kind relating to my past or present injury/illness to AMS. I hereby agree to release this information and hold all such medical providers harmless for the release of this information as set forth in this authorization.

\_\_\_\_\_  
**EMPLOYEE SIGNATURE**

\_\_\_\_\_  
**DATE OF REPORT**

\_\_\_\_\_  
**TRANSLATED by (if necessary)**

AMS will prosecute to the fullest jurisdictional extent for all fraudulent claims reported.  
PER AMS employment policy, a drug test is mandatory on all reported claims.

**Fax completed report to 972-404-4450**